

arte
form

flow PVD 2022

PHYSICAL
VAPOR
DEPOSITION

arte form

flow PVD 2022

Retail price list including VAT



The flow PVD collection is a range of high quality European designed and manufactured brassware

design

Design is the first part of the process towards producing an Arte Form product. With over 25 years' experience in the UK bathroom industry, we know a product not only needs to look good, it must withstand the rigours of everyday life.

The Flow PVD range has been designed as a collaboration between Arte Form and Water Evolution, who are based near the world famous city of Porto in Portugal. The addition of the latest PVD coatings to the Flow range highlights the journey of continuous innovation and development that has become synonymous with Arte Form.

Design is not only the finished form, it is the function too. At Arte Form, we design each product to have as minimal an impact on the environment and natural resources as possible. This is not only in the daily use of the product, but also in the manufacturing process and minimising the impact of any waste – only then do we believe the product has been truly designed.



Arte Form is an "Accredited Partner" of SBID
(Society of British and International Design)

PVD technology

Physical Vapor Deposition is the latest development in **coating technology** and is used extensively in aerospace and motor sport.

PVD is a process in which solid **titanium** is vaporised in a vacuum chamber at high temperature. This **physical vapour** is blended with gases to achieve the desired colour.

Once **deposited** onto the surface of the product it forms an almost **indestructible bond**.

Arte Form products include the latest **innovations** from **world class** manufacturers, including **Kerox** cartridges, **Fluhs** thermostats and **Neoperl** aerators.



The WRAS approval logo is an **internationally** recognised **quality certificate** that has been **awarded** to many **Arte Form** products and components*

*Details on individual products/ranges available on request



All Arte Form products carry a full **15 year guarantee*** against any manufacturing defects. In hard water areas cartridges may need cleaning as part of regular maintenance.

*See Terms & Conditions for full details of guarantee

PVD is bonded to the metal to provide a **flawless finish**.

PVD coatings possess a far **higher resistance** to everyday wear than traditional painted or plated finishes.

The layer of PVD is incredibly **hardwearing** and it is also incredibly thin – this allows the **beauty of the polished or brushed** metal beneath to shine through.

The surface **doesn't age** or patina like traditional metallic finishes.

PVD coatings are **easy to maintain** and will look **stunning** for years to come.

Arte Form believe your perfect bathroom shouldn't cost the **earth**



Arte Form uses the latest **computer controlled** processes to **precisely** machine the component parts of each product, this means greatly **reduced energy** use compared to the traditional methods of casting molten brass. All waste raw material from this process is **recovered** and **recycled** and **re-used**.

environment

PVD is an eco-friendly technology in contrast to traditional plating methods.

It is clean and dry, with no hazardous materials involved in the process.

It does not generate chemical waste or water pollution.



Our **commitment** to the environment goes beyond just manufacturing – we use either **recycled** or fully recyclable material in our packaging, our brochure is printed on **recycled paper** using vegetable ink instead of conventional, petroleum-based inks.



Arte form works closely with all our supply partners to try and **offset** our environmental **impact** – our parcel deliveries are **carbon neutral**, up to **100% of our electricity** is supplied from **renewable** sources.



We offset our environmental impact and carbon footprint through purchasing **Carbon credits**, allowing us to support positive **environmental projects** and **sustainability developments** across the world. This ranges from taking climate action in Zimbabwe to supporting social mobility in India.





PVD finishes

Simply add the 3 character finish code to your product selection.

1. BRONZE

Brushed **.BZE**
Polished **.BZP**

2. COPPER

Brushed **.CPE**
Polished **.CPP**

3. WHITE GOLD

Brushed **.WGE**
Polished **.WGP**

4. BLACK

Brushed **.BLE**
Polished **.BLP**

5. GUN METAL

Brushed **.GME**
Polished **.GMP**



The deep rich tones of Bronze work wonderfully with vintage colour schemes. Choose from either vivid Polished Bronze or the stylish Brushed Bronze.



FEATURED

Above. Basin 2 Hole Wall Mixer
Centre. Basin 3 Hole Wall Mixer



FEATURED

Above. Flow Shower Head and Wall Arm
Thermo 2 Valve Outlet
Flow Hand Shower
Basin Tall Mono Mixer

BRONZE

The unique colour of Bronze is created by blending copper with other elements, including Zinc. This alloy gives Bronze its distinctive and striking appearance.

Concrete basins supplied by 'The Poured Project'.

As with all Arte Form PVD finishes, you can select from either a polished or brushed finish. This luxurious finish will bring any bathroom to life.

FEATURED

Below. Wall Shut Off Valve
Right. Mono Floor Standing Bath Mixer
Full Page . Basin 3 Hole Wall Mixer



COPPER

Our Copper PVD finish is a innovative decorative statement. There are iconic associations with contemporary design due to its richness and boldness in colour, but in fact, historically, Copper is truly in keeping with a more traditional bathroom design.

It works with a collection of both classic and avant-garde interiors; always bringing a sense of grandeur and finesse.



For generations gold
has been the height
of luxury.

Arte Form introduces
a gentle white blend
to this stunning finish.
In this change from
the classic deep rich
gold to the white gold,



FEATURED

Above Basin. 3 Hole Wall Mixer
Top Right. Basin Tall Mono Mixer
Full Page. Basin 3 Hole Wall Mixer

WHITE GOLD





BLACK

Back to Black. Arte Form offers 2 variations of this popular finish: Polished 'Piano' Black and beautiful Brushed Black.

The Polished 'Piano' Black finish enlivens the usual matt finish of many other black tap options.

The Brushed Black adds a true touch of class; the sundial effect of the brushing process allows it to reflect light and come to life.



FEATURED

Full Page. Basin Tall Mono Mixer
Top Above. Basin 2 Hole Wall Mixer
and Flow Shower Head & Wall Arm
Above. Brushed Black Finish
Right. Basin 3 Hole Wall Mixer



GUN METAL



Gun metal is described as a 'shade of grey.'

Shown here with Poured Project concrete basins, the brushed finish brings real appeal to any bathroom. It works with a range of interiors, from contemporary to classic design - as shown here, paired with both concrete and marble surfaces.

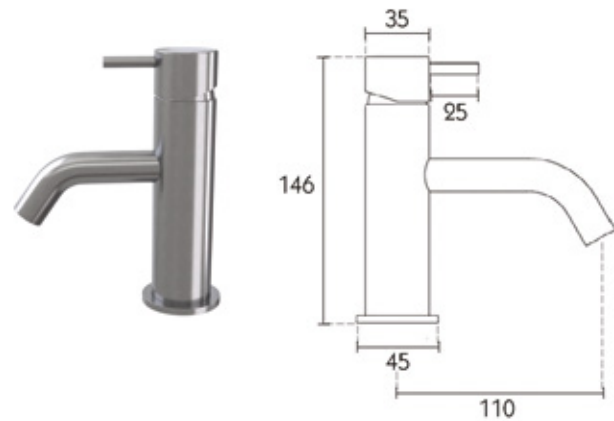


FEATURED

Left. Basin 3 Hole Wall Mixer
Top Left. Basin 2 Hole Wall Mixer
Right. Basin Tall Mono Mixer

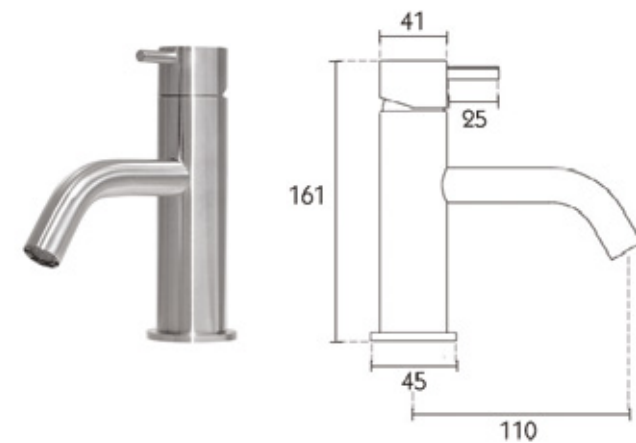


This finish is a material with extraordinary appeal. Gunmetal brings luxury and timeless elegance to any room, complementing various design styles and colour schemes.



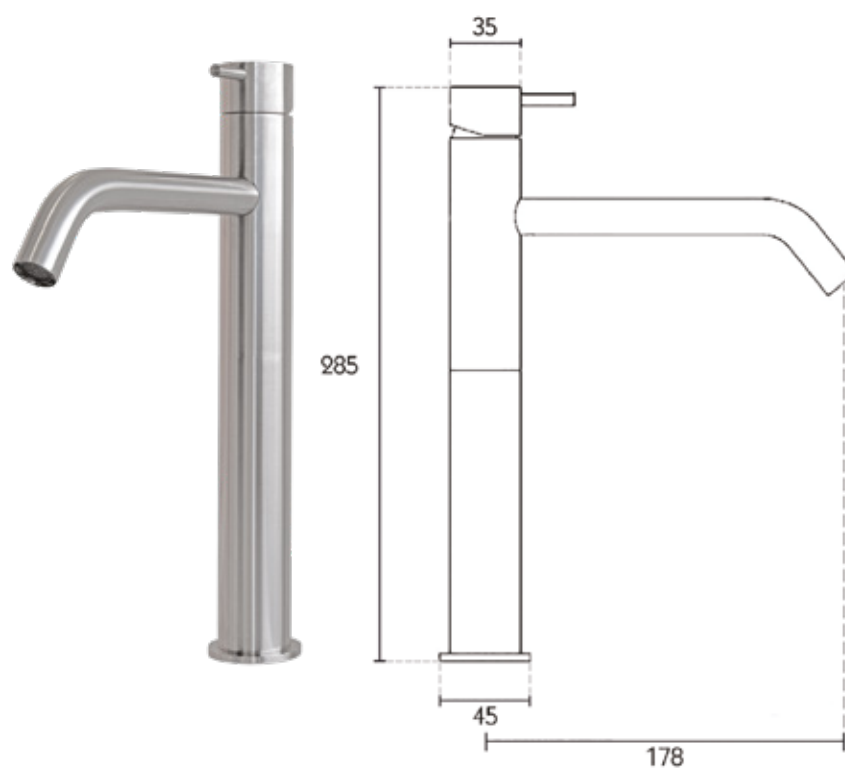
BASIN MINI MONO MIXER
Minimum pressure 0.5 bar MP

FP.121DC.xxx* **£435**



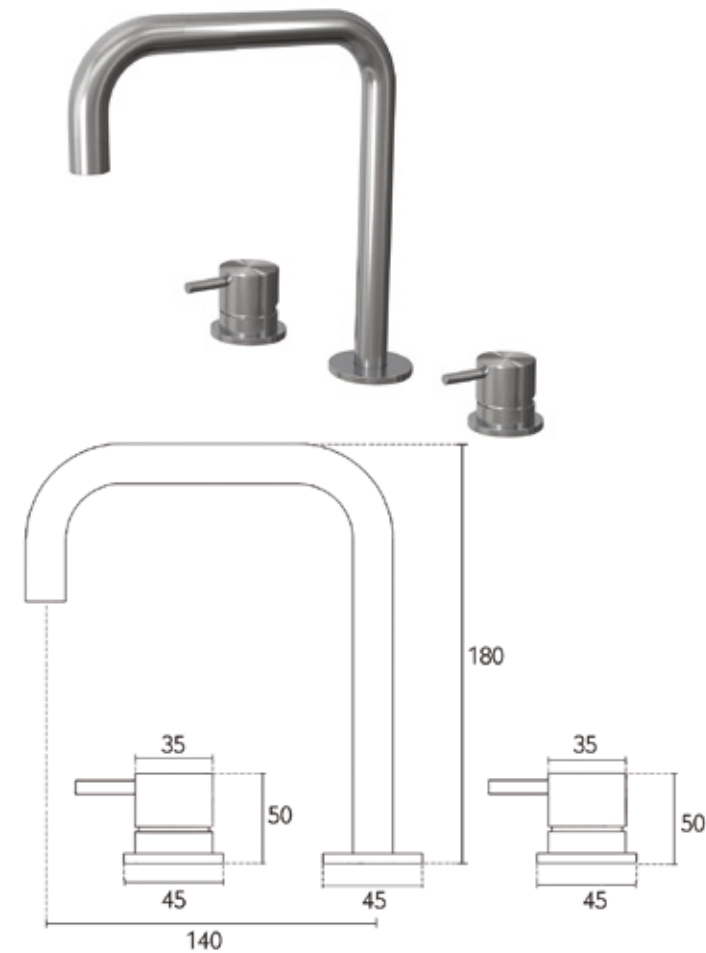
BASIN MONO MIXER
Minimum pressure 0.5 bar MP

FP.131DC.xxx* **£475**



BASIN TALL MONO MIXER
Minimum pressure 0.5 bar MP

FP.141DC.xxx* **£545**



BASIN 3 HOLE DECK MIXER

Minimum pressure 0.5bar MP
H:180mm P:140mm

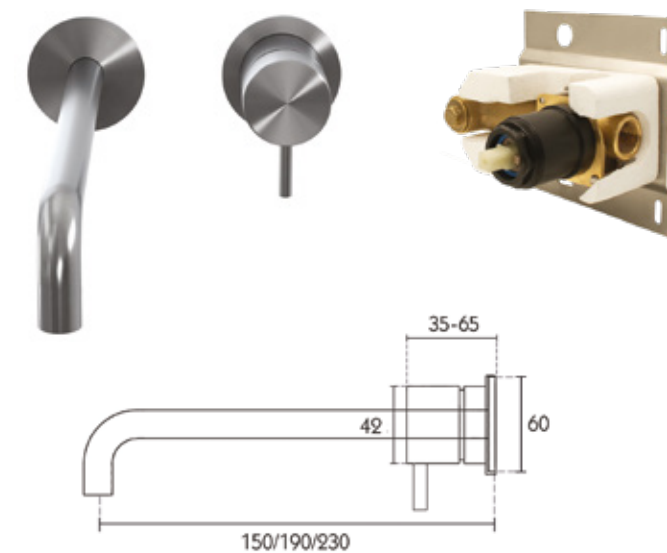
£980

Required parts:

FP.123D.xxx* Basin Deck Mixer **£745**
BBMI.H.xxx* Basin Spout **£235**

Optional spout size

T1.B1.12H.xxx 200mm Spout **£255**



BASIN 2 HOLE WALL MIXER

Minimum pressure 0.5 bar MP
Single lever mixer with 190mm spout

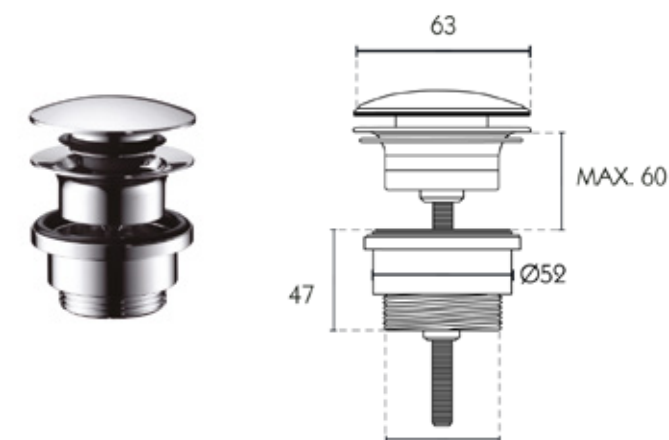
£650

Required parts:

T1.16BI Built in part **£190**
FP.111W.xxx* External trim set **£255**
FP.151W-19.xxx* 190mm spout **£215**

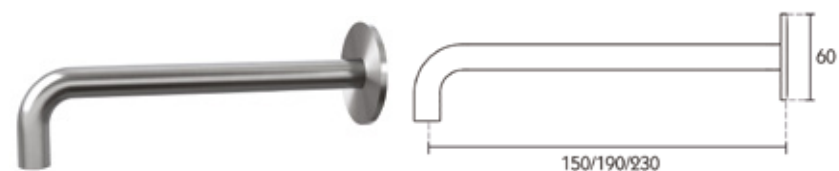
Optional spout sizes

FP.151W-15.xxx* 150mm spout **£200**
FP.151W-23.xxx* 230mm spout **£225**



BASIN UNIVERSAL CLICK CLACK WASTE

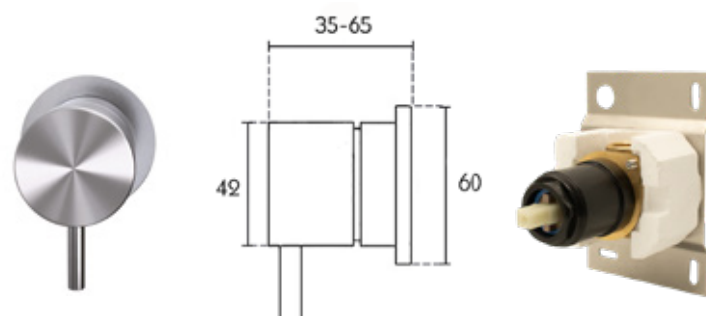
WA.125.xxx* **£125**



BASIN WALL SPOUTS

Minimum pressure 0.5 bar MP

FP.151W-15.xxx*	150mm spout	£200
FP.151W-19.xxx*	190mm spout	£215
FP.151W-23.xxx*	230mm spout	£225



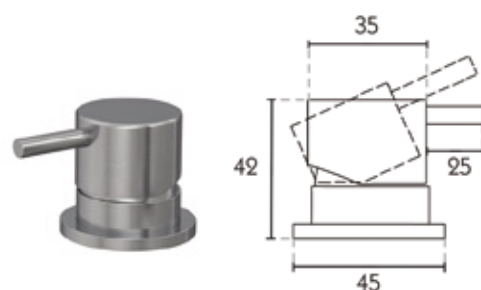
MONO WALL MIXER

Minimum pressure 0.5 bar MP

£445

Required parts:

T1.18.42.B1	Built in part	£190
FP.111W.xxx*	External trim set	£255

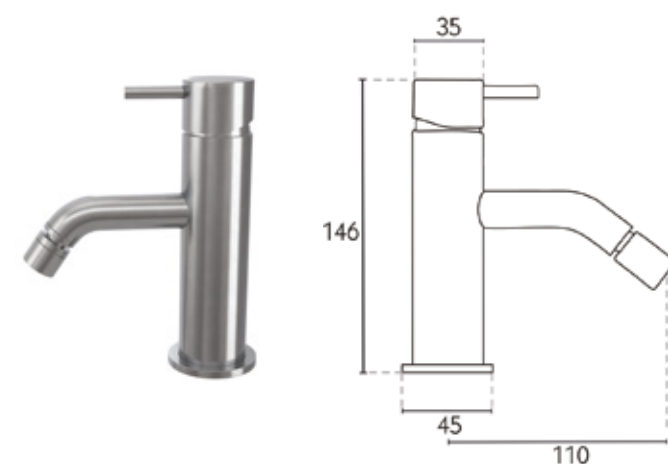


MONO DECK MIXER

Minimum pressure 0.5bar MP

£435

FP.111DC.xxx*



BIDET MONO MIXER

Minimum pressure 0.5 bar MP

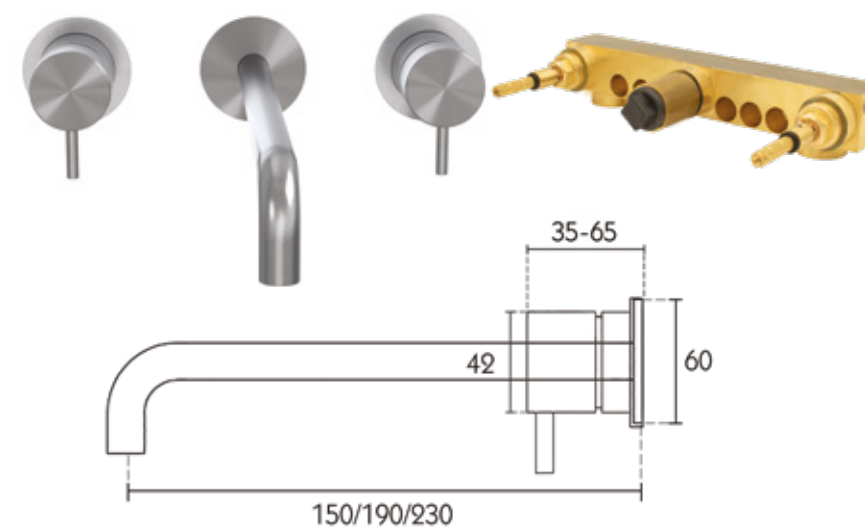
£545

FP.221DC.xxx*



FEATURED

Basin 3 Hole Wall Mixer
see below



BASIN 3 HOLE WALL MIXER

190mm spout
Minimum pressure 0.5 bar MP



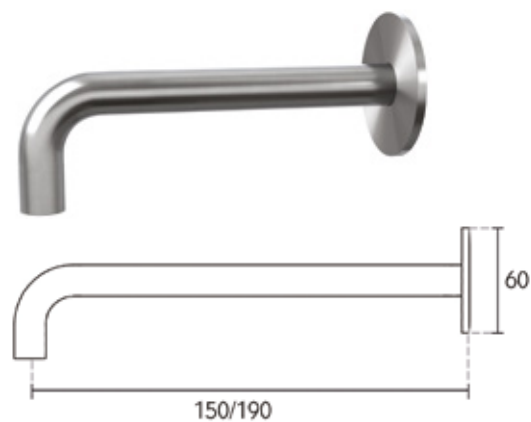
£355

Required parts:

T0.16.3F.I	Built in part	£205
FP.123W.xxx*	External trim set	£435
FP.151W-19.xxx*	190mm spout	£215

Optional spout sizes

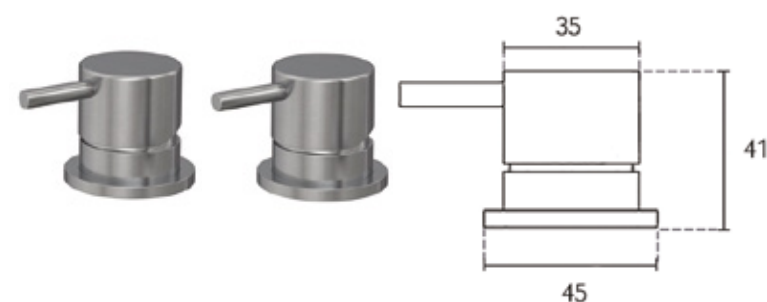
FP.151W-15.xxx*	150mm spout	£200
FP.151W-23.xxx*	230mm spout	£225



BATH WALL SPOUT 150mm/190mm

Minimum pressure 0.2 bar LP

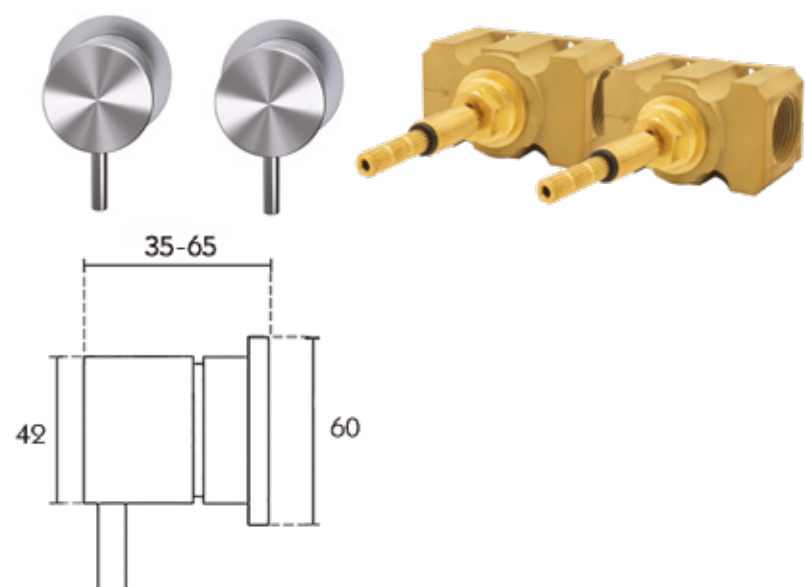
FP.351W-15.xxx*	150mm Spout	£375
FP.351W-19.xxx*	190mm Spout	£395



DECK SHUT OFF VALVES 1/2" PAIR

Minimum pressure 1 bar HP

FP.123D.xxx*		£745
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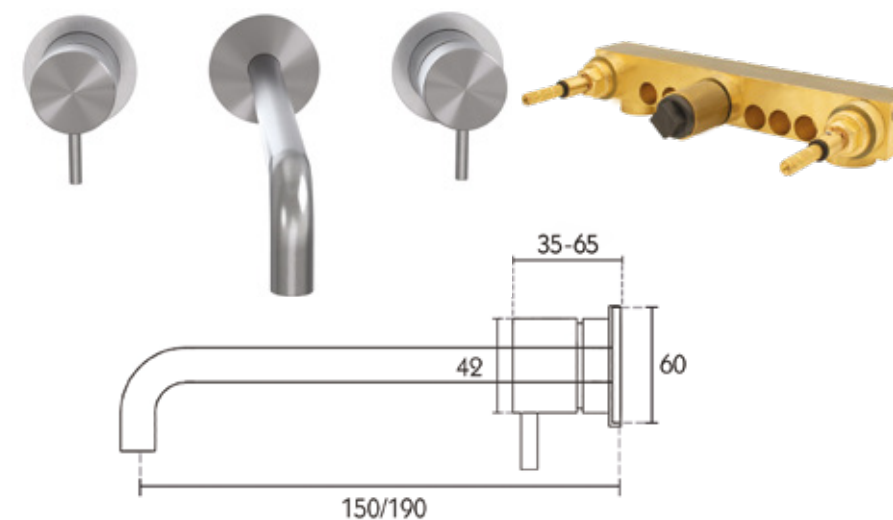


WALL SHUT OFF VALVES 3/4" PAIR

Minimum pressure 0.5 bar MP

Required parts:		
TMA.43F.34	Built in part COLD	£105
TMA.43Q.34	Built in part HOT	£105
FP.123W.xxx*	External Trim Set	£435

£645



BATH 3 HOLE WALL MIXER

150mm spout
Minimum pressure 0.2 bar LP



£1055

Required parts:		
TMA.671.3F	Built in part	£345
FP.123W.xxx*	External trim set	£435
FP.351-15.xxx*	150mm spout	£375

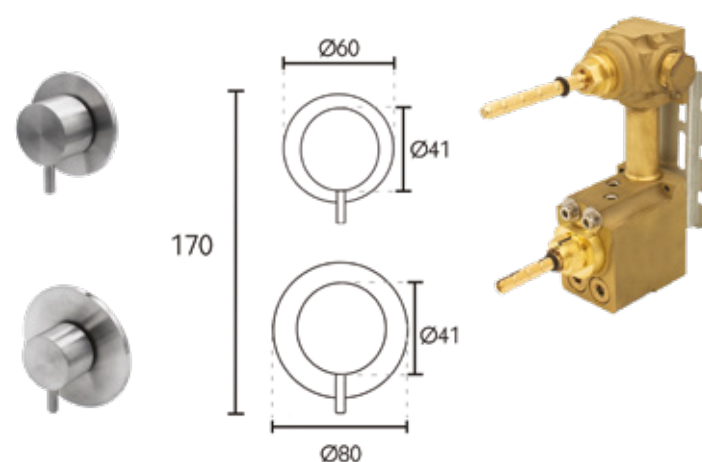
Optional spout sizes		
FP.351-19.xxx*	190mm spout	£395



FEATURED

Full Page. Thermo Valve
2 Outlet see next page,
p.g 30

Opposite page.
Top. Basin 2 Hole Wall
Mixer p.g 23
Bottom. Basin 3 Hole
Wall Mixer p.g 25



THERMO VALVE 1 OUTLET

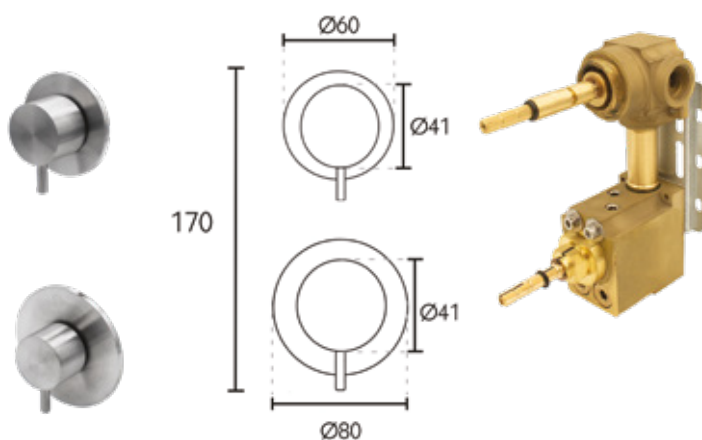
Recessed 1 shut off valve
Minimum pressure 1bar HP

£945

Required parts:

TMA.42T.MAX Built in part £520

FP.542W.xxx* External trim set £425



THERMO VALVE 2 OUTLET

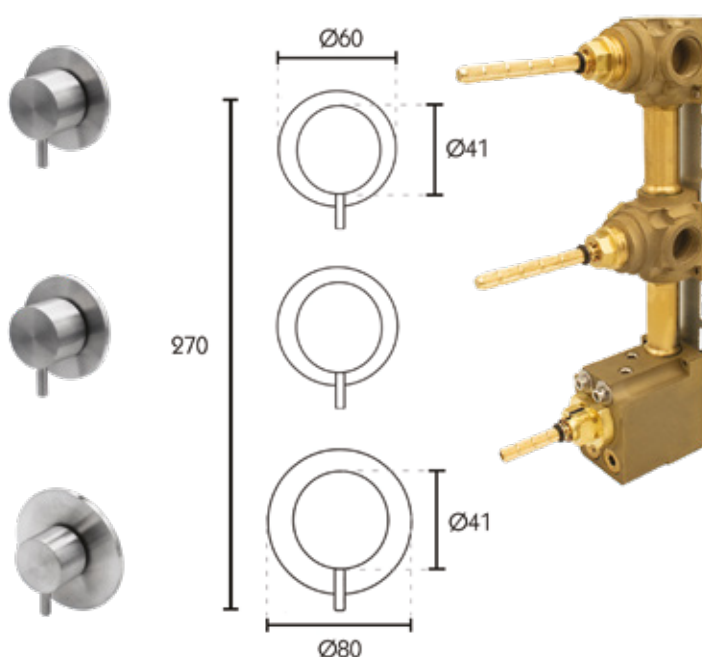
Recessed 2 way diverter
Minimum pressure 1bar HP

£1025

Required parts:

TMA.32T.MAX Built in part £600

FP.542W.xxx* External trim set £425



THERMO VALVE 2 OUTLET

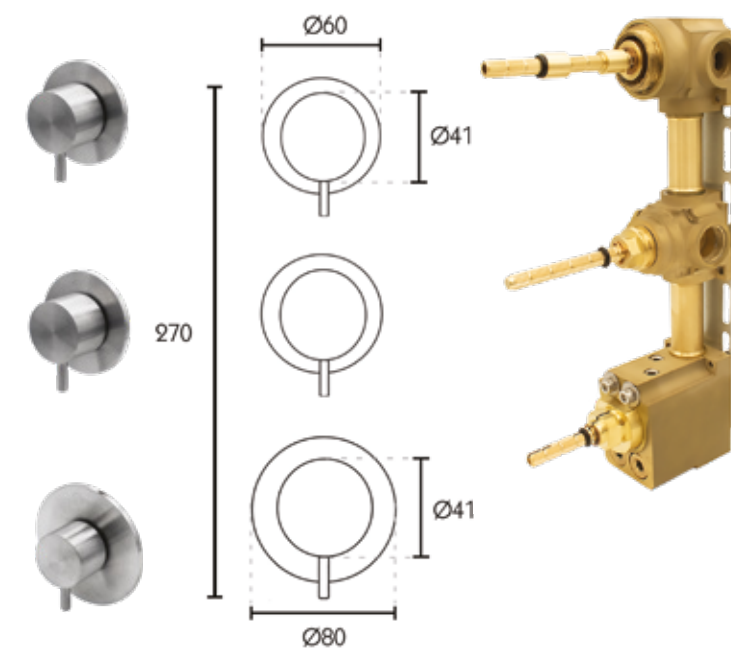
Recessed 2 shut off valves
Minimum pressure 1bar HP

£1265

Required parts:

TMA.322T.MAX Built in part £620

FP.543W.xxx* External trim set £645



THERMO VALVE 3 OUTLET

Recessed 1 shut off valve and 2 way diverter
Minimum pressure 1bar HP

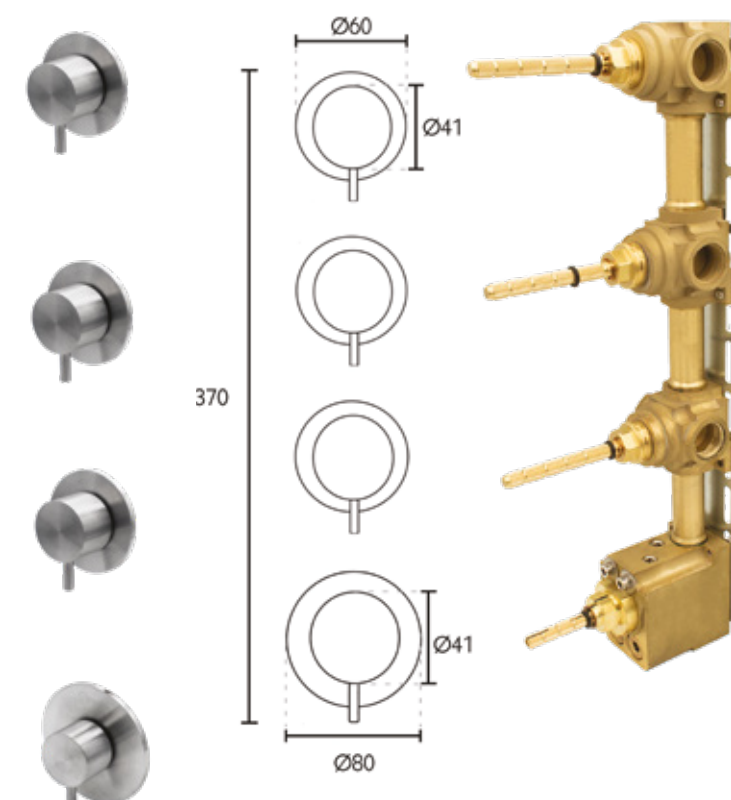
£1345

Required parts:

TMA.361T.MAX Built in part £700

FP.543W.xxx* External trim set £645

All Arte Form PVD valves are machined from solid brass ingots. The individual component parts are then mounted on steel backplates allowing for precise installation. Our Kerox cartridges, Fluhs thermostats and Neoperl aerators carry a full 15 year warranty, and are recognized as world class by manufacturers.



THERMO VALVE 3 OUTLET

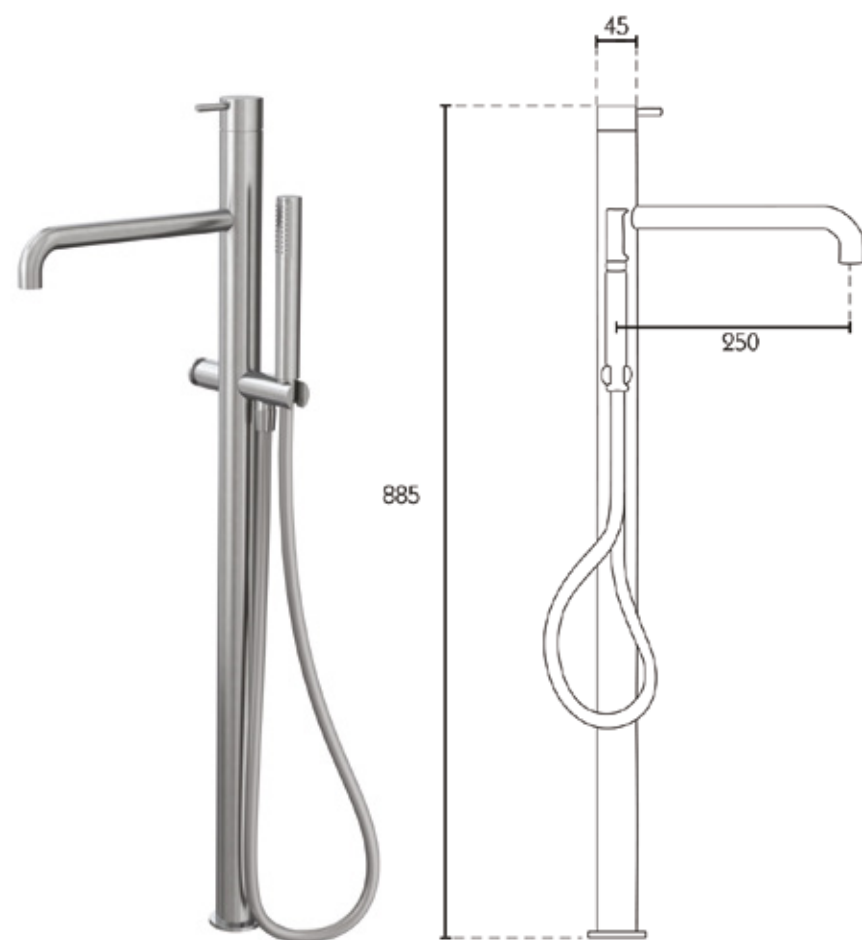
Recessed 3 shut off valves
Minimum pressure 2bar HP

£1585

Required parts:

TMA.323T.MAX Built in part £720

FP.544W.xxx* External trim set £865

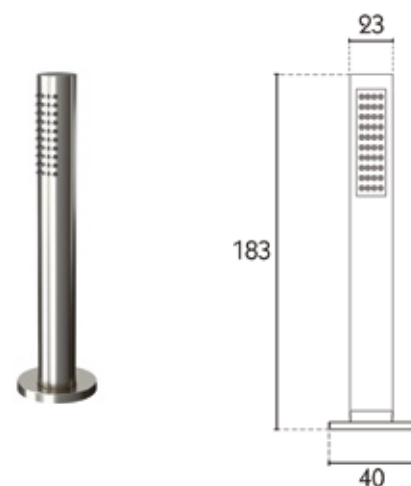


MONO FLOOR STANDING BATH MIXER

Minimum pressure 2bar HP
20ltrs per min

FP.341-2H.xxx*

£2795



BATH PULL OUT SHOWER KIT WITH WASTE CONNECTION

Minimum pressure 0.5 bar MP

SH.640.xxx* PVD **£695**

SH.640N Matt Black **£385**

SH.640W Matt White **£385**

Simple yet clever.

The Arte Form Bath Pull out shower kit has a small 'drip tube' that sits under the bath rim.

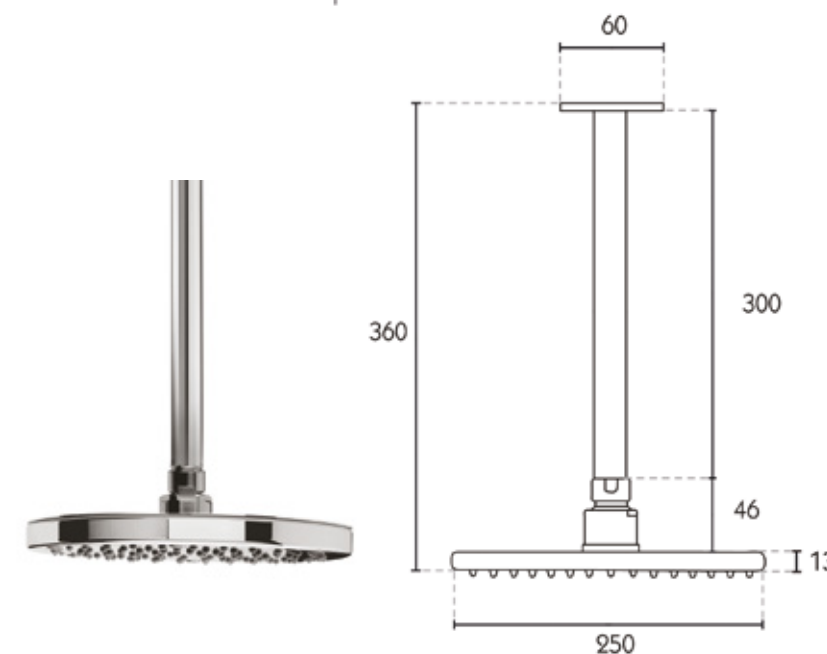
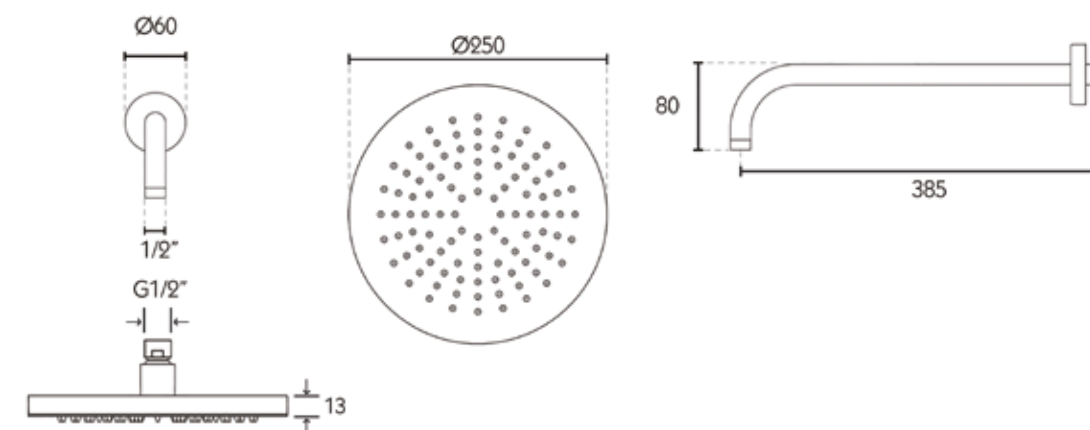
This catches any water residue from the handset or bath rim, and exits this residue via the handy connection to the waste pipe underneath the bath.



FLOW SHOWER HEAD AND WALL ARM 250MM P:510MM

SH.220.xxx*

£745



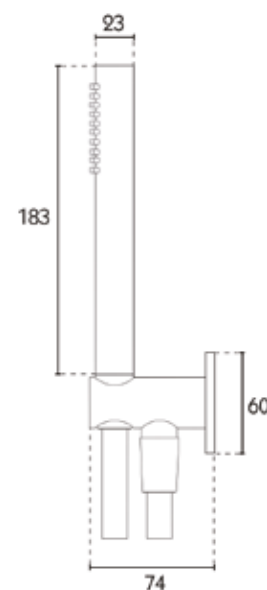
FLOW SHOWER HEAD AND CEILING ARM 250MM H:360MM

SH.221.xxx*

£745



* Please refer to Page 11 for three character finish code and add to your product selection.

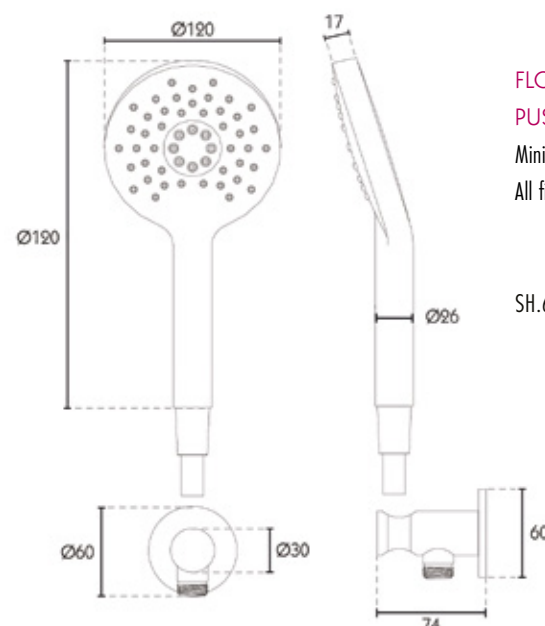


FLOW HAND SHOWER KIT

Minimum pressure 0.5 bar MP
All finishes supplied with black hose

SH.619.xxx*

£425

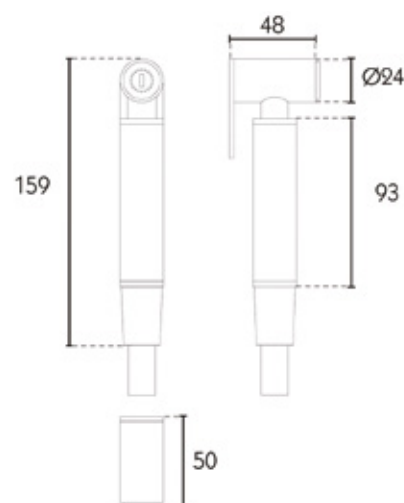


FLOW HAND SHOWER KIT PUSH BUTTON MULTIFUNCTION

Minimum pressure 0.5 bar MP
All finishes supplied with black hose

SH.620.xxx*

£495

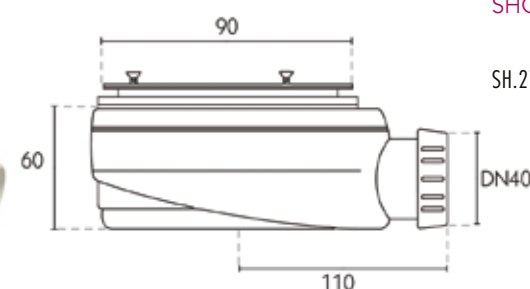


FLOW DOUCHE KIT

Minimum pressure 0.5 bar MP
All finishes supplied with black hose

FP.221W.xxx*

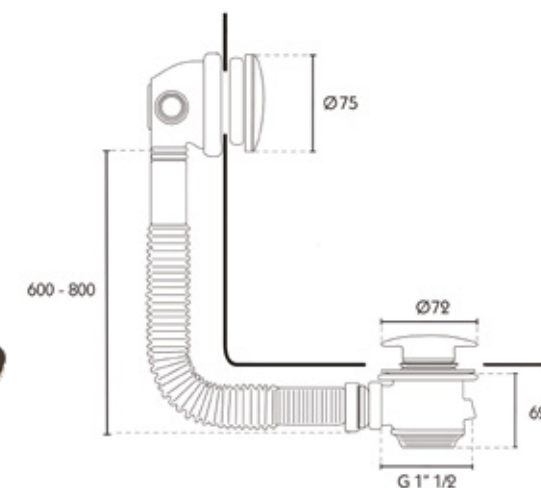
£495



SHOWER TRAY WASTE 90MM

SH.210.xxx*

£225



BATH CLICK CLACK WASTE

80cm overflow tube

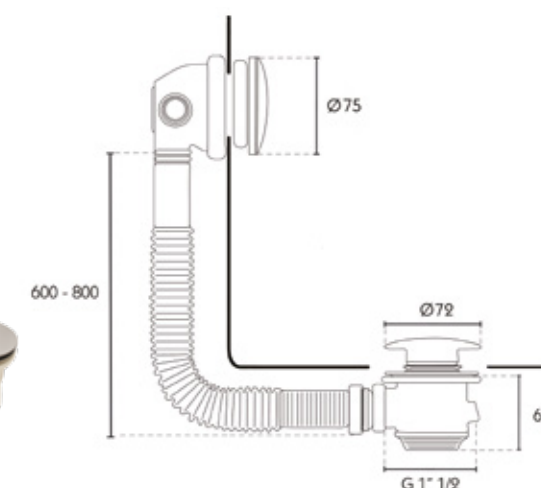
WA.171N Matt Black **£165**

WA.171W Matt White **£165**

125cm overflow tube

WA.172N Matt Black **£175**

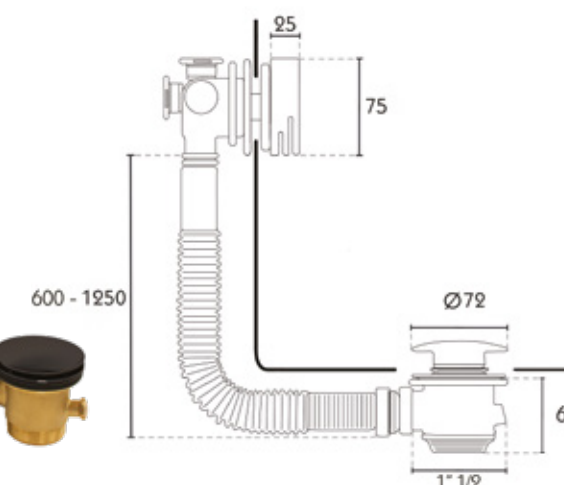
WA.172W Matt White **£175**



PVD BATH CLICK CLACK WASTE

80cm overflow tube

FP.171.xxx* **£425**

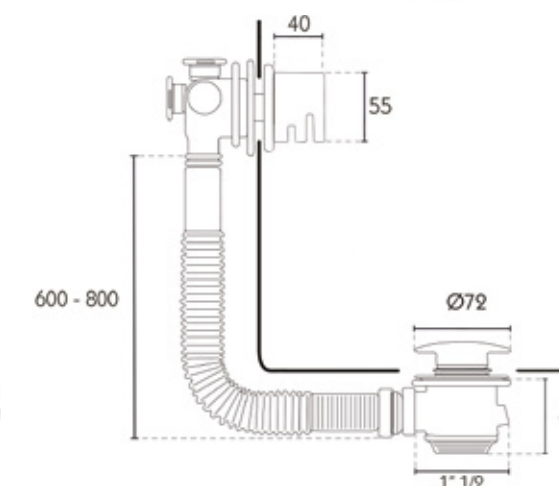


BATH CLICK CLACK FILLER

Extendable overflow tube 60 - 125cm

WA.195N Matt Black **£245**

WA.195W Matt White **£245**



BATH CLICK CLACK FILLER

80cm overflow tube

FP.195.xxx* **£795**

* Please refer to Page 11 for three character finish code and add to your product selection.



FLOW TOWEL RAIL 175MM

W: 175mm P: 46mm

FP.201.xxx*

£145



FLOW TOWEL RAIL 350MM

W: 350mm P: 46mm

FP.202.xxx*

£165



FLOW TOWEL RAIL 600MM

W: 600mm P: 46mm

FP.203.xxx*

£215



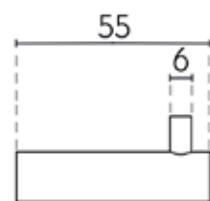
FLOW TOWEL RAIL DOUBLE 600MM

W: 600mm P: 120mm

FP.204.xxx*

£325

* Please refer to Page 11 for three character finish code and add to your product selection.

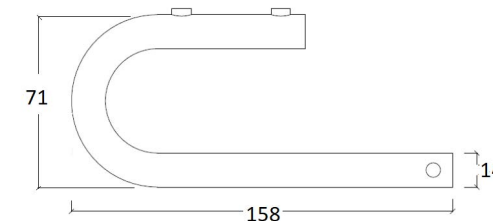


FLOW ROBE HOOK

P: 55mm

FP.501.xxx*

£60

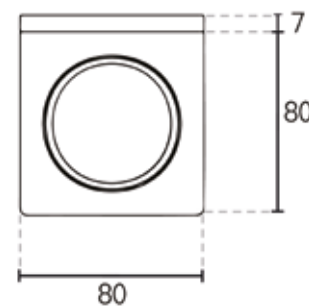
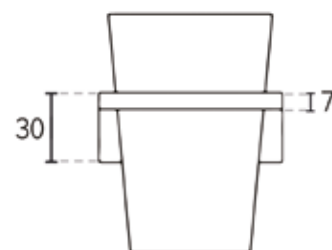


FLOW TOILET ROLL HOLDER

W: 158mm P: 71mm

FP.105.xxx*

£105

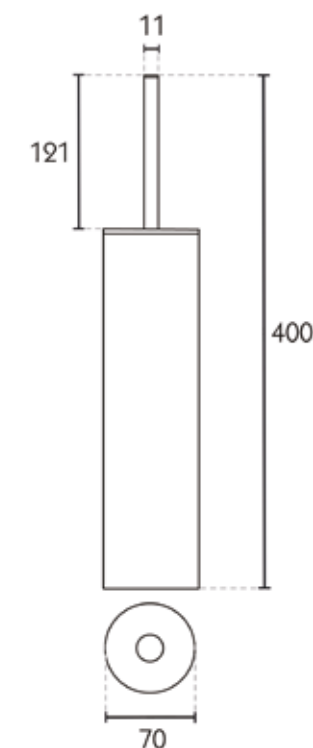


FLOW TUMBLER HOLDER

P: 80mm

FP.109.xxx*

£155

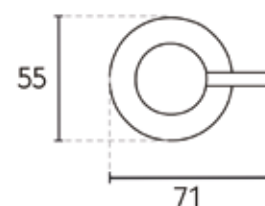
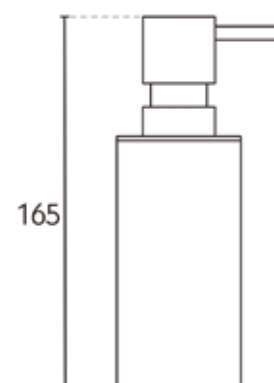


FLOW TOILET BRUSH HOLDER

H: 400mm W: 70mm

FP.103.xxx*

£495

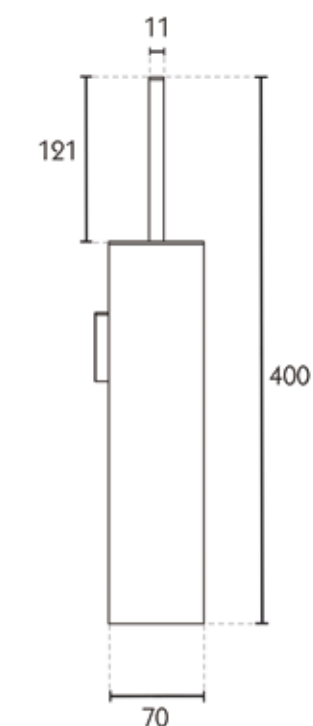


FLOW SOAP DISPENSER

H: 165mm P: 71mm

FP.303.xxx*

£235



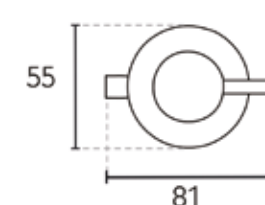
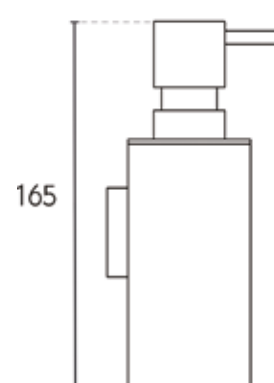
FLOW TOILET BRUSH HOLDER

WALL MOUNTED

H: 400mm W: 70mm

FP.104.xxx*

£525



FLOW SOAP DISPENSER

WALL MOUNTED

H: 165mm P: 81mm

FP.304.xxx*

£240

TERMS & CONDITIONS

DEFINITIONS

In these conditions ‘the Company’ shall mean Arte Form Ltd, ‘the purchaser’ shall mean the person, firm or company to whom any quotation is addressed or with whom any contract is made and ‘the goods’ shall mean the goods and/or services agreed to be sold by the Company to the purchaser.

1. QUOTATION AND ACCEPTANCE

- (a) All quotations are given and all orders are accepted on these terms which shall apply to the exclusion of and shall override any other terms stipulated or referred to by the purchaser whether in its order or any other document, or in any negotiations or communication or course of dealing established between the Company and the purchaser;
- (b) No modification or amendment of these terms or addition thereto shall be effective unless made in writing and signed by a director of the Company.

2. DESCRIPTION OF AND STATEMENTS AS TO GOODS

- (a) Save where the goods are stated to be sold as complying with a recognised trade or industry standard, all descriptions, specifications, drawings and particulars of weights and dimensions submitted by the Company or otherwise contained in the Company’s catalogues, brochures, price lists, quotations and publicity materials are approximate only and the Company shall not be liable for their accuracy unless they are expressly incorporated into the contract in writing;
- (b) These terms represent the entire agreement between the Company and the purchaser relating to the goods and such terms supersede and the purchaser shall not place any reliance upon any statements, recommendations and advice whether oral or in writing given (whether before or after the acceptance by the Company of the purchaser’s order) by the Company, its servants or agents as to any matter relating to the goods save where such statement, recommendations or advice is given in writing and signed by a director of the Company in response to a specific written request from the purchaser before or at the time of the Company’s acceptance of the order.

3. PRICES

Prices quoted by the Company are those in effect at the date of quotation. Unless otherwise agreed in writing, the Company reserves the right to increase prices when it accepts the purchaser’s order so as to reflect one or more of the following:

- (a) any variation that may have occurred in the costs of labour, materials, suppliers overheads and transport;
- (b) any change in duty, tax, surcharge or levy of any kind whatsoever affecting the sale price of the goods;
- (c) any cost to the Company resulting from delay by the purchaser in giving to the Company information sufficient to enable it to supply the goods or provide the services or resulting from any alteration made at the request of the purchaser in the specification of the goods or in the place to which they are to be delivered or shipped;
- (d) any extra cost to the Company resulting from the goods being carried at the request of the purchaser by mode of transport more expensive than the Company’s normal form of transport.

4. PAYMENT

- (a) Unless otherwise agreed in writing, the price for the goods will be due and payable on the last business day of the month following delivery;
- (b) The Company shall be entitled to charge interest on any part of the price which is not paid in accordance with clause (a) at the rate per annum of 3% above the Base Rate of HSBC Bank Plc from time to time;
- (c) Time of payment is of the essence and if the purchaser defaults in punctual payment of the price the Company shall be entitled to terminate the contract and recover the goods at the purchaser’s expense without prejudice to any further rights which the Company may have;
- (d) Any default in payment of an invoice or an instalment payment on an invoice on the due date shall render the entire balance outstanding on all invoices from the Company to the purchaser immediately payable in full without demand being made notwithstanding any contrary provisions as to terms of payment in any one or all invoices;
- (e) If the purchaser fails to give all instructions reasonably required by the Company and all necessary document, licences, consents and authorities for forwarding the goods or is unable to accept delivery of the goods at the time when the goods are due and ready for despatch or delivery or shall otherwise cause or request delay, the purchaser shall pay to the Company all costs and expenses, including storage and insurance charges incurred or arising from such delay during which, at the Company’s absolute discretion if its storage facilities permit, the goods will be stored at the purchaser’s sole risk. This provision shall be in addition to and not in substitution for

any other payment or damages for which the purchaser may be liable in respect of his failure to take delivery at the appropriate date;

- (f) The purchaser shall not be entitled to make any deduction from the price of goods which have been delivered to the purchaser in respect of any set off or counter-claim unless both the validity and the amount thereof have been expressly admitted in writing by the Company and such admission is signed by a director of the Company;
- (g) In the absence of any specific appropriation by the purchaser, the Company shall have the right to appropriate any payment made by the purchaser towards the satisfaction of any invoice outstanding from time to time as the Company shall in its absolute discretion think fit.

5. DELIVERY

- (a) Any time or date stated for delivery is given and intended as an estimate only and the Company shall not be liable for any loss or damage whatsoever resulting from any delay in delivery howsoever arising;
- (b) Unless otherwise stated in writing delivery shall be deemed to take place upon the occurrence of the first in time of the following, namely:
 - (i) the physical delivery of the goods to the purchaser at the Company’s works;
 - (ii) the physical delivery of the goods to the purchaser’s carrier or agent for the purpose of transmission to the purchaser or his nominee;
 - (iii) the physical delivery of the goods to the purchaser’s place of business or such other place as he may direct by the Company, its carrier or agent, the purchaser being responsible for unloading;
- (c) Signature of the Company’s delivery note by any employee, representative or agent of the purchaser shall be conclusive proof of delivery;
- (d) Where the contract provides for delivery by the Company, its carrier or agent:
 - (i) any claims for non-delivery must be made in writing to the Company within three days of receipt of invoice or advice note whichever is the earlier;
 - (ii) any claims in respect of goods damaged in transit or shortages in delivery must be made in writing to the Company within three days of delivery; shortages in delivery shall not give rise to a right to reject the goods delivered;
- (e) The Company shall be entitled to make partial deliveries or deliveries by instalments and all the provisions of these terms shall apply to such deliveries;

6. PROPERTY AND RISK

- (a) Risk in the goods shall pass to the purchaser at the time at which delivery takes place in accordance with clause 5 above and the purchaser shall be solely responsible for insuring the goods thereafter;
- (b) The Company shall retain ownership of and title in the goods delivered until full payment has been made in respect of all such goods. Until such time the goods shall be:
 - (i) stored separately from other goods in the possession of the purchaser;
 - (ii) marked or otherwise rendered identifiable as being the property of the Company;
 - (iii) held by the purchaser as bailee of the Company;
 - (iv) held by the purchaser free from any charge, lien or other encumbrance;
- (c) Provided the Company has not requested their return and notwithstanding that payment in full has not been made for all of the goods delivered, the purchaser as principal and not as agent for the Company shall be entitled to use the goods or offer for sale and sell them in the ordinary course of his business;
- (d) Where the purchaser sells the goods prior to paying for them in full:
 - (i) the Company shall be legally and beneficially entitled to the proceeds of sale;
 - (ii) the purchaser shall hold the proceeds of sale on trust for the Company and shall not mingle them with other monies and shall not pay them into an overdrawn bank account;
 - (iii) he shall deposit the proceeds of sale in a separate bank account, the location and number of which he has previously notified to the Company, and he shall not be entitled to use or deal with the proceeds of sale until payment in full for the goods has been made to the Company;
- (e) The Company shall have the right at any time by its servants or agents to enter the purchaser’s premises where the goods are stored, or are thought the Company to be stored, so as to:
 - (i) retake possession of the goods when the Company has requested their return and the purchaser has not immediately complied with the request, such retaking or return to be without prejudice to any other rights the Company may have arising there from;
 - (ii) inspect the storage of the Company’s goods which have not been paid for in full;
 - (iii) investigate and ascertain whether all these terms are being complied with;

7. GUARANTEE AND LIABILITY

Arte Form products have a 15-year guarantee.

A 1-year guarantee on hoses and O rings.

Our products are guaranteed against manufacturing defects from the date of purchase until the expiry of the relevant guarantee period shown above.

The guarantee is only valid if:

- (a) The product is installed, used and maintained in accordance with the instructions and subjected to normal use.
- (b) The defect is not due to use of an unsuitable or inadequate water or power supply.
- (c) The defect is not due to accident, misuse, neglect or incorrect/inappropriate repair or damage caused by foreign objects or substances.

Under the guarantee period Arte Form will, at its option, offer to supply any replacement product (or component part) assessed to be defective. The guarantee is non-transferable to any subsequent owner.

All electrical components require installation by a qualified electrician and in the case of any claim certification will be required from the installer.

All claims under the guarantee should be notified in the first instance to our After-sales department. All claims must be accompanied by proof of purchase (sales receipt) from an official Arte Form dealer. The guarantee does not extend to any consequential loss or damage.

Save as provided herein and save in any case where death or personal injury has been caused by the Company’s negligence or any case where the Company is liable for a defect in the goods pursuant to Part 1 of the Consumer Protection Act 1987 or any statutory replacement thereof, the Company shall be under no liability whatsoever to the purchaser for any loss or damage whether direct, indirect or consequential arising out of any defect in, failure of or unsuitability for any purpose of the goods or any part thereof whether the same be due to any act, omission, breach of contract, negligence or wilful default in design, workmanship or materials or any other cause.

After repair or replacement, the relevant guarantee period will be calculated from the original date of purchase.

Arte Form operates a policy of continuous product development and therefore reserves the right to change the product, packaging and documentation specifications without notice.

Aftercare and Cleaning

We recommend cleaning the product surface every day by wiping it using a soft cloth and water (whether it be in a chrome, stainless steel or painted finish). Take care to dry immediately any drops or water build-ups since they may lead to the formation of limescale deposits that could be difficult to remove at a later time.

Never use detergents, abrasives, solvents, chemicals, products containing muriatic acid, ammonia, acetone, bleach, household acids, various disinfectants, rough and/or metal scouring pads and/or sponges that may cause permanent damage to the product surface. (please refer to our website for further detail.)

Cartridges and Thermostats

Care should be taken, particularly in hard water areas, to ensure that both cartridges and thermostats are regularly cleaned.

Failure to service these components can cause them to scale up and operate ineffectively and can invalidate the guarantee.

This guarantee is in addition to and does not affect your statutory rights as a consumer.

8. RETENTION OF TITLE

Ownership of goods shall remain in the Company until full payment has been received for all goods comprised in this contract. If any goods are re-sold before payment is made the Company’s right of ownership shall be transferred to the proceeds of sale or to the claim for such proceeds.

9. TERMINATION

The Company shall have the right forthwith to cancel the purchaser’s order if any of the following events occur and subject to enforcement of the Company’s rights to recover the goods and to receive payment of the price or damages, the contract shall be deemed to have terminated:

- (a) the purchaser commits any breach of its obligations to the Company;
- (b) any distress or execution is levied upon any property of the purchaser;
- (c) the purchaser makes or offers to make any arrangement or composition with creditors or commits any act of bankruptcy or insolvency;
- (d) any resolution is passed or petition presented to wind up the purchaser;
- (e) a receiver or administrator is appointed or any chargee takes possession of all or any part of the undertaking or assets of the purchaser;
- (f) the purchaser stops payment or ceases or threatens to cease to carry on its business or to pay its debts as and when they fall due;
- (g) any remittance for payment of the whole or any part of the purchase price of the goods is dishonoured by the purchaser’s bankers.

10. ASSIGNMENT

The purchaser shall not assign or transfer or purport to assign or transfer any contract to which these terms apply to any other person without the Company’s prior written consent. The Company reserves the right to subcontract the performance of the contract or any part of it.

11. FORCE MAJEURE

If the Company is prevented or delayed (directly or indirectly) from making delivery of the goods or any part thereof or from otherwise performing the contract or any part thereof by reason of war, embargo, riot, strike, lock-out, trade dispute, fire, breakdown of plant or machinery, inclement weather, interruption of transport, Government action, delay in delivery to the Company of any goods or materials, or by any cause whatsoever (whether or not of a like nature to the foregoing) outside its control, it shall be under no liability whatsoever to the purchaser and shall be entitled at its option either to cancel the contract or without any liability to extend the time or times for delivery by a period equivalent to that during which such delivery has been prevented.

12. RETURNS PROCEDURE

Note to retailers: We do not operate a sale or return policy. However, in the event that you need to return products to us for any reason the following procedure should help to ensure that we handle your request efficiently.

Please note goods which are no longer required and that have been held by you for longer than three months from date of invoice cannot be considered for return and credit. A Collection Note should be emailed to our Collections Department:

- e-mail: collections@arteform.co.uk

We require the following details in order to process the necessary paperwork: Item stock code, finish and quantity of item(s) to be returned, the relevant Invoice Number or Delivery Note Number and the reason for return of the item(s). Our Collections Department will process the paperwork and after the collection request has been authorised, we will aim to collect the item(s) within 5 working days. You will also receive a Returned Goods Authorisation Note. The details of this note need to be checked and signed by you. If you have any queries whatsoever regarding the collection, please telephone our Collections Department.

All goods are to be suitably packaged before return to Arte Form Ltd, i.e. presentation boxes packed inside an outer box. Goods received back in anything other than re-saleable condition, may result in a request for credit being refused.

With the exception of faulty or damaged goods, all goods being returned will be subject to a 25% re-stocking charge with a minimum £15 charge being applicable. If items are received damaged or faulty no charge is made for returning the goods to us. Please note: shortages and damages must be notified within 2 days of receipt of goods.

Notification outside of the 2-day period will void any claim. If, after our inspection, a product is found to be defective due to a manufacturing fault we will issue a credit or a free of charge replacement.

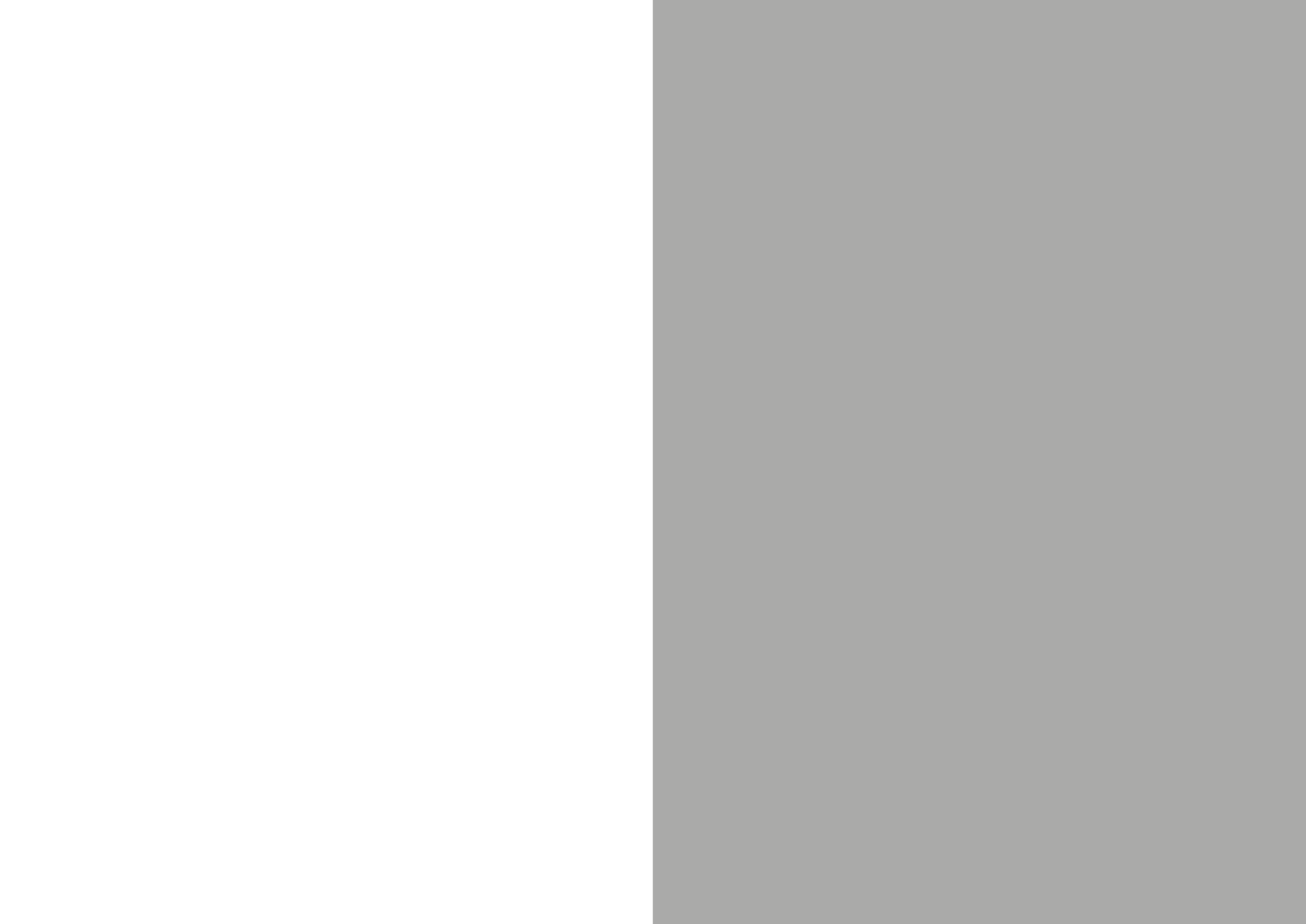
Our collections department will liaise with your designated contact, confirming the total number of boxes packed ready for collection and a mutually convenient collection date will be arranged.

12. CLAIMS FOR RE-FIXING

In the event that you have a claim for re-fitting or repair of a faulty product, please contact our Technical department on 01767 679172. All claims for re-fixing charges must be authorised by us before any work is undertaken. Claims for re-fixing that are made after work has been undertaken will be rejected.

PROPER LAW

The contract and these terms shall be governed by English law and the purchaser shall submit to the sole jurisdiction of the English Courts.



ARTE FORM

Hardwick Road Industrial Estate
Great Gransden, Sandy
Bedfordshire
SG19 3BJ



w: www.arteform.co.uk

e: info@arteform.co.uk

t: 01767 679172

f: 0872 751 0760